

Agape Child & Family Services

Quarterly Report on Agape's Two-Generational Programs, January - March 2023



Agape Means Love. Everyone deserves love, hope and encouragement. Our faith-based ministry is a movement that works to lift children and families in need through unconditional love, the very meaning of our agency's name, "Agape." We are blessed to serve thousands of children and families every year in an effort to break the cycle of intergenerational poverty. Services include early childhood programs, school-based initiatives, workforce readiness, homeless services, counseling, adoption, and foster care. In partnership with the Tennessee Department of Human Services, Agape Child & Family Services and its community partners use a two-generational (2Gen) approach, wholly serving youth and parents in a poverty-reduction strategy, providing support, permanency, and sustainability within 3 large Memphis communities (Frayser, Hickory Hill and Whitehaven). This report provides an overview of some key performance outcomes of Agape Child & Family Services' family-centric efforts, in partnership with TDHS, over the past quarter.

Our model includes ongoing engagement with those we serve. All families receive information about resources and direct assistance as requested, including the following:

- Case management engagement
- Counseling and therapeutic supports
- Emergency food insecurities
- Rent payment support for both pre- and post-COVID-19 (including pending evictions)
- Utility bill payments (including significant arrearages)
- Assistance with transportation needs
- Personal protective equipment and supplies
- Reducing the digital divide gap with training, technology resources, and internet connective
- Back to school, winterwear and holiday drives
- Literacy resources and supports

While being able to meet families' expressed immediate needs, Agape continues to respond by addressing the significant digital divide for families served. Agape is now

responding with broadband access, digital devices, and acclimating families (mostly adults). During this quarter, 75 additional families were provided broadband access and digital devices resulting in a total of 675 families provided with access to technology. We are also continuing to provide youth with resources to address seismic learning gaps, including mitigating significant literacy loss.

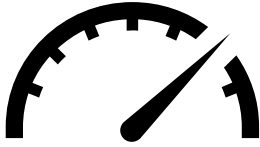
Organizational Highlights: Agape's PQI Supervisor oversees the work of the Performance and Quality Improvement team and ensure efficient and effective service delivery and management practices to achieve strategic and program goals.

Focus Areas: Agape Child & Family Services measures performance results in a multitude of areas including:

- **Health & Well-Being** (including safety)
- **Education Supports** (including early childhood, & K-12)
- **Economic Supports** (post-secondary education/ upskilling & employment pathways)
- **Social Capital** (community working together for a common good)

In the past quarter, we delivered two-generational direct and indirect services to 1,638 individuals representing 873 families.

Poverty Reduction Economically: Poverty includes the idea of a household's ability to meet its own basic needs, which depends on enabling conditions that must be in place. Agape and community partners promote this environment using a holistic, comprehensive, two-generational approach. **The available poverty rate data (N=318) indicated 28% of those served for more than 1 year are above the federal poverty level.** For the general aggregate population served, though the majority did not have a goal for economic mobility/jobs, 10.2% of the total families served (873) are living above the federal poverty level.

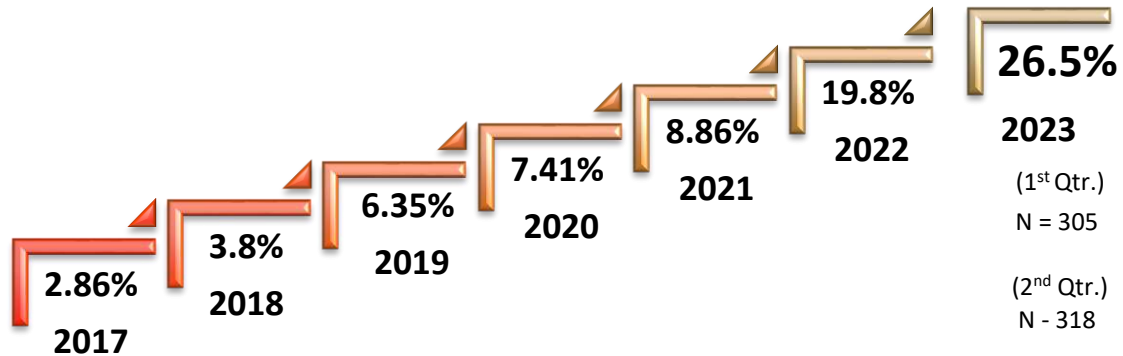


MOVING THE NEEDLE OF POVERTY



Goal: Reduce poverty for families served by 1% annually for the next 10 years.

Results: The percentage of those served by Agape for one year or more that are economically above the federal poverty level is:



Note: For the general aggregate population served, though the vast majority did not have a goal for economic mobility/jobs, 10.2% of the total families served (873) are above the federal poverty level.

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Education Highlights: 10 Years of data on Stars [K-12] program

In the past 10 years, Agape has served **nearly 6,500 youth** in now **17 schools** (K - 12) in Frayser, Hickory Hill, and Whitehaven – called Stars – of our poverty-fighting work. See impact data of the past 10 years below:

Stars Outcomes by School Year	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21*	2021-22	2022-23
Acceptable Levels of Attendance GOAL: 65%	N/A	65%	70%	79%	85%	76%	67%	74%	56%*	85%
Behavior GOAL: 60%	51%	74%	58%	62%	65%	77%	91%	99%	86%	97%
Parental Engagement GOAL: 65%	50%	60%	71%	84%	72%	76%	50%	92%	89%	78%
Total # of Youth/Parents Served	113/90	370/222	380/268	465/389	566/466	737/492	1,259/940	858/418	828/~645	850/771

*Attendance was negatively impacted by COVID and the inconsistencies of schools' adherence to their related protocols.

Economic Supports Highlights

Nationally recognized **Ascend Network** funded Agape's "**Families Forward Financial Wellbeing**" pilot which began in January with 12 adults from Frayser, Hickory Hill, Whitehaven. Eleven of the participants completed class activities along with monthly one-to-one coaching, and received a monthly \$500 stipend from this pilot for their expertise. At the April 27th graduation, the vast majority had saved up to \$2,500 In 4 months, and had plans toward their "major goal", such as buying a house, growing their business.

Faith and Hope Highlights

With the support of the Church Developers Network (CDN), Agape provides leadership for the 2nd annual **Faith Family Festival on Saturday, June 24** (2p - 8p) at Shelby Farms where at least 10,000 of all ethnicities are expected to be a part of the "bridge" for racial engagement and oneness, while addressing the barriers of oppression and marginalization through worship, song, and relationship building, highlighting the work of God we have seen and experienced!

To learn of God's work through Agape Child & Family Services, call **901.323.3600** or visit www.AgapeMeansLove.org

